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#### Argyll and Bute Council Comhairle Earra Ghaidheal agus Bhoid

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6 July 2010

## NOTICE OF MEETING

A meeting of the LOCAL LICENSING FORUM will be held in the COUNCIL CHAMBER, KILMORY, LOCHGILPHEAD on TUESDAY, 13 JULY 2010 at 10:30 AM, which you are requested to attend.

> Douglas Hendry Executive Director - Customer Services

## BUSINESS

- 1. APOLOGIES FOR ABSENCE
- 2. MINUTES OF MEETING HELD ON 28 APRIL 2010(Pages 1 6)
- 3. REVIEW OF ARGYLL AND BUTE LICENSING BOARD POLICY STATEMENT: WORKSHOP DISCUSSION(Pages 7 - 32)
- 4. **POLICE STATISTICS**(Pages 33 42)
- 5. UPDATE FROM LSO
- 6. **ISSUE TRACKER**(Pages 43 44)
- 7. ALCOHOL FOCUS SCOTLAND: APPOINTMENT OF NEW CHIEF EXECUTIVE(Pages 45 - 46)

Contact: Hazel Kelly Tel. No. 01546 604269

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Agenda Item 2

#### MINUTES of MEETING of LOCAL LICENSING FORUM held in the COUNCIL CHAMBER, KILMORY, LOCHGILPHEAD on WEDNESDAY, 28 APRIL 2010

Present:

Eric Box, Community Representative (Chair)

Eric Dearie, Licensing Standards Officer Cath Cakebread, Argyll and Bute Addiction Team Manager David Greenwell, ADAT Roanna Taylor, Young Scot Sheila Johnston, Community Representative Calum MacLachlainn, Licence Trade Fred Bruce, Community Representative J Russel Buchanan, Ex-licensee Kenneth Harrison, Health Representative Susan Mair, Clerk to the Licensing Board Charles Reppke, Head of Governance and Law

The Chair advised that he had received a resignation from Louise Walker, Local Training Provider. It was agreed that a letter would be sent to Louise thanking her for her contribution to the Forum.

#### 1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Superintendent Park, Strathclyde Police; Catherine Dobbie, Quality Improvement Officer; Brian Kupris, Community Representative and Louise Walker, Local Training Provider.

#### 2. MINUTES OF MEETING HELD ON 27 JANUARY 2010

The Minutes of the meeting of the Local Licensing Forum held on 27 January 2010 were approved as a correct record.

#### 3. OFFSALES LICENCES FOR SALE OF GIFTS CONTAINING ALCOHOL

At the previous meeting on 27 January 2010 J Russell Buchanan had reported that smaller premises selling gifts containing alcohol had been giving up their licences because they were having to specify where on the premises the goods were to be displayed and due to the large set up costs. He said the problem with specifying where on the premises the alcohol was to be displayed was because it was not easy for the shop to change its layout if and when desired. Also the large set up costs could not be justified by the small amount of alcohol being sold. He advised that many of the items being sold contained only 1.8cl of alcohol and in his opinion allowances should be made under the new regulations for the sale of gifts. He added that under the old system the whole of the shop was covered by a licence and not just a designated area. Making representation to the Government to amend these regulations for the sale of gifts containing alcohol was suggested.

Susan Mair confirmed that within the new regulations premises had to specify on a plan a designated area on the shop floor for the display of alcohol that was accessible to the public and advised that in addition a premise could also have a second display behind the counter or in a locked cabinet that was not accessible to the public.

Charles Reppke advised that representation could be made to the Government but advised that this had been done in the past and had not been addressed. He advised that the Forum would need to provide strong evidence on the effect this had had on businesses in Argyll and Bute before representation could be made and was unsure if he would be happy to provide the resource for this.

Sheila Johnston advised that the smallest annual fee was £220 and enquired as to whether there could be a breakdown in fees for smaller businesses. Susan Mair advised that the Licensing Board had set fees at the maximum when the new regulations came into place but had committed to review them once the new regulations had been embedded.

The Forum noted the position with regard to licences for gifts containing alcohol and agreed that this would be brought back to a future meeting once the Board had completed their review of licensing fees.

#### 4. REVIEW OF ARGYLL AND BUTE LICENSING BOARD POLICY STATEMENT

Susan Mair had submitted a report advising that the Argyll and Bute Licensing Board Policy Statement was due for revision. Susan advised that the Board had agreed at their recent meeting that this would go out to consultation with a return date of the end of July 2010. The new Policy Statement would be required to be in place by November 2010. Susan highlighted the areas of the Policy that required revision and invited the Forum to provide comment. She suggested that this be focused on at the next meeting of the Forum on 13 July 2010. Charles advised that because there were a number of different views on the document, the Forum had 3 options; option 1 for everyone on the Forum to provide their own personal response; option 2 for the formation of a Group to discuss and provide a response on behalf of the Forum and Option 3 for the Forum to discuss at a separate meeting, come to a conclusion and provide a joint response.

After discussion it was agreed that a date would be agreed with the Chair for a workshop to be held for the Forum to discuss the review of the Policy Statement and provide a joint response to the Board. The details of this workshop would be conveyed to the Forum once agreed.

Sheila Johnston requested that additional background information be provided on the areas highlighted for review by Susan. Susan agreed that she would provide this.

#### 5. SCHEDULE OF ARGYLL AND BUTE LICENSING BOARD MEETINGS

A schedule of Licensing Board meetings for 2010 was provided to allow the opportunity for Forum Members to attend if they so wished. These were noted by the Forum.

#### 6. DUTY TO TRADE

It had been agreed at the meeting on 27 January to obtain details of the results of a Court case involving duty to trade to obtain clarification on what the position was with regards to closing premises during the opening hours stated on a licence. Susan advised that she had investigated this and had discovered that the case had been withdrawn and therefore she could not provide any further detail. This was noted and it was agreed that if any further information came to light it would be brought to the attention of the Forum.

Susan had tabled an article on suspension and withdrawal of licences to the Forum for their information. She advised that, to date, there had been no suspensions in Argyll and Bute. This was noted by the Forum.

# 7. TACKLING ALCOHOL MISUSE CONFERENCE 23 MARCH 2010 - VERBAL REPORT FROM CHAIR

Eric reported that he had attended the Alcohol Misuse Conference in Edinburgh on 23 March 2010. He advised that the Conference had been split into two sections. The first section on the review of the 2005 Act and how it was bedding down and the second section on the Alcohol Etc (Scotland) Bill that is currently with the Scottish Parliament. He reported that among other speakers Jackie Baillie MSP had provided an interesting talk on the Bill. The Forum discussed the Bill and the links between alcohol pricing and consumption. Sheila enquired as to whether there had been any clarification on whether or not the new Bill would include restrictions on sales promotions. Susan confirmed that the new Bill would provide for this. Eric's verbal report was noted by the Forum.

#### 8. POLICE STATISTICS

Inspector Wallace reported on the number of visits to licensed premises and the number of STORM incidents for the months of February and March 2010. He highlighted that the rise in the number of visits to premises had been due to the introduction of new shift patterns that had provided additional resources to complete visits. He added that Strathclyde Police had received very positive assistance from licensees. He reported that the STORM incident figures were generally low.

Calum asked if Pubwatch had helped lower figures in Oban. Inspector Wallace replied that it definitely had. He advised that many individuals felt that a ban from licensed premises was worse than a Court sentencing. He advised that the Police had run initiatives on Old Firm days and that a lot of licensed premises had made a conscious effort to close early which had made a difference also.

#### 9. UPDATE FROM LSO

Eric Dearie, Licensing Standards Officer, gave a verbal update on the work he'd undertaken since the last meeting of the Forum. He advised that in terms of joint working he had formed relationships with staff within the Licensing Section, Environmental Health, Trading Standards and Planning and Regulatory Services. He advised that the Memorandum of Agreement was still to be signed off by Strathclyde Police. His main tasks had been to provide training to licensees, provide specimens to the licensing Board, attend Licensing Board meetings, Forum meetings, and to undertake visits to Licensed Premises. He advised that he had received 16 complaints, all of which had been related to noise nuisance. He advised that he had now been appointed as a consultee for licensing appeals. Eric reported that he had worked with Sheila recently to produce a CD Rom containing training material for licensees. This had been issued to 56 licensed clubs, voluntary clubs and libraries. He added that the Licensing Standards Service Plan 2010 – 2011 had been completed and asked if this could be circulated with the Minutes of the meeting.

Charles reported that due to the restructure within the Council, the recruitment of 2 additional LSOs had not yet taken place. He advised that he hoped a decision would be taken very soon. The Forum expressed their concern over what would happen to the funding if the 2 posts were not filled. Charles informed them that the funding had been ring fenced for the posts and would not be taken away. He added that he would inform the Forum as soon as he knew what was happening.

Susan advised that the CD Rom produced by Eric, LSO and Sheila had been very worthwhile. Calum reported that a lot of clubs in Argyll and Bute had been abusing their licences by serving underage people. Many clubs had been hosting 18<sup>th</sup> birthday parties as other licensed premises would not host them. The Forum had a lengthy discussion on the policing of clubs and how they are not given the same attention as other licensed premises even through new regulations allowed for this to happen. Neil advised that he would take this issue back to the Police for discussion on the possibility of policing clubs on a more regular basis.

#### 10. ISSUE TRACKER

Charles took the Forum through the issue tracker and the following was noted -

- 1. That letters had been issued to Community Councils promoting the Local Licensing Forum
- 2. Cath Cakebread had emailed the Head of Training at AFS regarding the website and had received a response saying that the website would be updated. It was agreed that Cath would forward the e-mail to Eric.
- 3. That Susan would provide a report on overprovision for the next meeting of the Forum.
- 4. That the new Communications Manager was now in post and Charles would set up a discussion between her and Eric.

The Forum then discussed the recruitment of new Members. It was agreed that advice would be sought from the Communications Manager and a new advertisement issued. Roanna enquired about the young person representative, Thomas Gray Stephens, who had been appointed to the Forum and whether he had attended any meetings. Roanna informed the Forum that she provided support to young people who had been appointed to such Forums by briefing them before meetings. It was agreed that a letter would be written to Thomas asking if he still wished to be on the Forum.

Sheila asked Susan when the rest of the premises licences would be issued. Susan informed her that the rest of the licences would be issued by the end of May.

#### 11. DATE OF NEXT MEETING

It was noted that next meeting would be held on 13 July 2010.

## ARGYLL AND BUTE LICENSING BOARD

## THE LICENSING (SCOTLAND) ACT 2005

## STATEMENT OF LICENSING POLICY

2007-2010

Susan Mair Clerk to the Licensing Board Kilmory Lochgilphead Argyll PA31 8RT

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#### 1. INTRODUCTION

The law relating to liquor licensing is soon to change with the implementation of the Licensing (Scotland) Act 2005. The new Act does not come fully into force until 1 September 2009, but there will be a transitional period commencing on 1 February 2008, during which all existing licence holders must prepare and lodge applications for licences under the new Act. The new legislation will see liquor licensing changing completely to a new system of personal and premises licences, with more emphasis on compliance and enforcement.

The administration of liquor licensing is carried out by Licensing Boards and Section 6 of the 2005 Act requires all Licensing Boards to publish a statement of their licensing policy. It is intended that this policy will be applied by the Board in exercising its functions under the 2005 Act.

The policy must be reviewed every 3 years but it should also be kept under review during this period, in consultation with stakeholders, when it is open to the Board to publish a supplementary statement of their policy.

This policy statement has been prepared by Argyll and Bute Licensing Board and, as part of this process, the Board has consulted with a wide range of organisations with an interest in this matter,

#### 2. CONTEXT

Argyll and Bute is an area of outstanding beauty and varied geography – stretching from Helensburgh and Cardross in the east to Tiree in the west. The cultural diversity of local communities reflects this geographic diversity.

There are 25 inhabited islands, more than any other local authority area in Scotland. The islands are not well interconnected because links tend to be with the mainland.

The mainland is divided by long sea lochs that cut deep inland and further fragment already remote and sparsely populated areas. This extends road links, with long drive times, and very often only one road connects settlements.

Ferries are an essential part of everyday life. 17% of the population live on islands reliant on a ferry. Air links are becoming more prominent as airport improvements are completed at Oban and on Coll and Colonsay.

The area is very sparsely populated - an area that is 10% of Scotland houses only 92,000 people. This has an impact on the range of services that are available and increases the cost of delivery. Communities are often very self-reliant, but do lack access to many of the services that are often taken for granted.

The changing population profile is a significant challenge as younger people leave the area to attend university or seek work. Simultaneously, the older population is on the increase, partly because of higher life expectancy and partly because the area is seen as an attractive retirement destination.

Affordable housing is a significant issue as many properties are sold at inflated prices for second, holiday or retirement homes.

The main employers are public sector, tourism, construction and agriculture/ fishing. There are higher than average levels of self-employment, with a significant proportion of this in tourism.

#### **3.** THE LICENSING OBJECTIVES

The provisions of the new Licensing (Scotland) Act 2005 are intended to work alongside other policies of the Scottish Government, including measures to tackle anti-social behaviour and the programme of work set out in the Plan for Action on Alcohol Abuse which seeks to tackle under-age drinking, binge drinking and the wider problems associated with alcohol misuse. The Act sets out five licensing objectives on which the new licensing system is based and Licensing Boards must take these into consideration when carrying out their functions. Each has equal weighting and they are as follows :-

- Preventing crime and disorder
- Securing public safety
- Preventing public nuisance
- Protecting and improving public health
- Protecting children from harm

#### **Preventing Crime and Disorder**

The Board wishes to see Argyll and Bute a safe place to live in and to visit. It is committed to improving the quality of life for the people in the area by ensuring that licensed premises are run in such a way as not to contribute to crime and disorder. Applicants should be able to demonstrate in relation to their premises, that they will address the problems of -

- (a) underage drinking;
- (b) drunkenness on premises;
- (c) public drunkenness;
- (d) illegal possession and/or use of drugs;
- (e) violent behaviour;
- (f) anti-social behaviour;
- (g) litter, and
- (h) noise

#### **Securing Public Safety**

The Board wishes to ensure that the safety of any person visiting or working on or in the vicinity of licensed premises is not threatened.

#### **Preventing Public Nuisance**

The Board wishes to protect and maintain the amenity of residents and occupiers of businesses from the adverse consequences of the operation of licensed premises.

#### **Protecting and Improving Public Health**

The Board recognises the link between consumption of alcohol and public health and will have regard to the views of the relevant authorities responsible for the protection and improvement of public health and will take advice from these Bodies.

Operating plans are expected to demonstrate that suitable and sufficient measures have been identified and will be implemented and maintained to protect public health. This will include such measures as making available information with regard to sensible drinking, the effects consumption of excess alcohol has and contact points where assistance can be obtained for drink problems.

#### **Protecting Children from Harm**

The Board wishes to promote family friendly premises. Applicants who wish to operate such premises should appreciate the additional responsibilities upon them whilst at the same time recognising that parents and other adults accompanying children also have responsibilities. The issue of under-age drinking is taken very seriously by the Board and applicants and licensees are reminded that they and their staff must comply with all other legislation in relation to children and young persons including not selling or allowing the sale of alcohol to children and young persons.

The Board further recognises the contribution which licensed premises make to the economy of Argyll and Bute in relation to employment and service to tourism which is vital to the area.

The Board in exercising its functions will consider each application on its individual merits and will give due consideration to an application regardless of whether it conforms to all of the requirements set out in the Policy Statement.

#### 4. **BOARD BUSINESS**

The Board is committed to conducting its business in an open and transparent manner. Information and assistance will be made available to those who wish to apply for a licence, to make representations or to object to an application. It is also strongly recommended, however, that any applicant, objector or representor seeks independent legal advice. The Board also recognises the need to ensure that the licensing process is accessible to all. Assistance will be made available on request for those who require special arrangements to access any part of the process.

It is intended that the Board will develop regulations setting out their procedures in detail.

In addition, the Board will develop a Scheme of Delegation setting out those applications and other matters which are required to be considered by the Board and those matters which can be determined by the Clerk to the Board.

#### 5. **PREMISES LICENCES**

5.1 Any premises that wishes to sell alcohol on or off the premises must have a premises licence. An application for a premises licence must be accompanied by an operating plan which will take account of the requirements of this Policy, an appropriate layout plan relevant to the scale of the business and the appropriate fee. Each licence will be tailored to the particular premises and will set out, amongst others, what activities can be undertaken on the premises and the licensing hours.

#### 5.2 **Operating Plans**

The operating plan is a crucial document and applicants should pay particular attention to its completion. The plan must be in the prescribed form as set out in The Premises Licence (Scotland) Regulations 2007 and should contain, amongst others, the following information :-

- (1) A description of the activities to be carried on in the premises;
- (2) A statement of the times during which it is proposed that alcohol be sold on the premises;
- (3) A statement as to whether the alcohol is to be sold for consumption on the premises, off the premises, or both;
- (4) A statement of the times at which any other activities in addition to the sale of alcohol are to be carried on in the premises;

- (5) A statement as to whether children or young persons are to be allowed entry to the premises and, if so, a statement of the terms on which they are allowed entry, including, in particular
  - (i) the ages of children or young persons to be allowed entry,
  - (ii) the times at which they are to be allowed entry, and
  - (iii) the parts of the premises to which they are to be allowed entry.
- (6) Information as to the proposed capacity of the premises, and
- (7) Information about the person who is to be the premises manager.

#### 5.3 Other Matters

The Board expects licensed premises to be operated in a manner which seeks to promote the five licensing objectives. Accordingly, in addition to the matters set out in **5.2**, it would be helpful if operating plans set out what measures are proposed by the applicant to actively address each of the licensing objectives. The following are suggested as matters which could be considered by the applicant :-

#### (i) **Preventing Crime and Disorder**

- A written crime prevention strategy;
- Staff training in respect of the prevention of crime and disorder;
- Crime prevention measures such as security patrols, advice notices/signs and/or other material demonstrating anti-theft messages/strategies, regular toilet checks demonstrated by the existence and operation of these measures by way of documented check sheets;
- Carry out regular security briefings for staff and appropriate records kept for inspection. Periodic reviews of no less than every 18 months undertaken and amendments made as deemed necessary;
- Every licensed venue to demonstrate their commitment to prevent crime and disorder on a wider community basis, for example, PubWatch Scheme
- A written violence reduction strategy available for inspection. Periodic reviews of no less than every 18 months undertaken and amendments made as deemed necessary;

- House Policy Licensees are encouraged to have a Policy which stipulates the standards to be adhered to and gives guidance to staff on how the business must be conducted. This could be included within the staff training manual;
  Operating Procedures Manual Licensees are encouraged to have a Manual which stipulates the operating procedures staff must comply with to include aspects of being a responsible retailer of alcohol;
- The Board encourages the upkeep of an incident book or register which lists incidents where staff and management have dealt with a situation by preventing it escalating into a more serious incident.
- Conflict management training and appropriate records kept for inspection by appropriate officers of the Council/Strathclyde Police;
- Adequate seating should be provided. The Board recognise that establishments unwilling to provide adequate seating are in effect promoting vertical drinking which is known to increase consumption of alcohol;
- Much public disorder and nuisance occurs at or immediately after the terminal hours for the supply of alcohol. Licensees should ensure that they and their staff have sufficient measures in place to minimise the impact of the terminal hour, and to ensure patrons exit the premises as quickly as possible in good order and as quietly as possible. Measures to be adopted may include limiting the amount of alcohol sold just before the terminal hour eg. only permitting a group to purchase one round, not two; making sure all patrons know well in advance the last time for purchasing alcohol is approaching; covering bar taps once the terminal hour has passed; raising the lighting level and inspecting all parts of the premises for patrons.

#### (ii) Securing Public Safety

- Details as to how occupancy will be managed at any given time, having regard to maximum capacity;
- All licensed venues other than premises open for the main purpose of providing a meal, a weapons and drugs search policy;

- All licensed venues other than premises open for the main purpose of providing a meal, an effective glass management policy either by clearing all glassware regularly or by operating an alternative glass scheme, including provision for the prevention of customers taking glassware outside the premises;
- A written policy on how to deal with customers who may become incapacitated or vulnerable due to drink or drugs;
- The provision of first aid facilities and an area in which incapacitated persons can be placed pending the attendance of emergency services.
- A written fire evacuation policy and be able to demonstrate training and test evacuations;
- All licensed venues should notify their local Police station of any special events or issues where this would mean a deviation from the normal operating plan
- A written accident recording system;
- The Board supports the use of CCTV systems and encourages licensees to make use of these wherever possible.

#### (iii) Preventing Public Nuisance

- All licensed premises open after 11 pm should have a policy on minimising noise pollution, which should include having all servicing and deliveries undertaken at times suitable to the local community;
- All licensed premises should demonstrate their commitment to a cleaner environment in and around their premises.

#### (iv) Protecting and Improving Public Health

• All licensed premises should display anti-drunkenness materials, if appropriate to their premises along with information on units of alcohol in the context of recommended guidelines. Sources of free materials in this regard are :-

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www.alcohol-focus-scotland.org.uk www.infoscotland.com/alcohol www.drinkaware.co.uk www.saferscotland.co.uk www.noidnosale.com

- All licensed premises should have in place a workplace alcohol policy in order to raise awareness, minimise harm and ensure that staff are able to access help without fear of losing their job if a problem arises.
- In relation to smoking outside licensed premises, licensees should have measures in place to address issues such as noise nuisance, litter, disorder and smoke drifting into neighbouring premises.

#### (v) Protecting Children from Harm

- A written policy in regard to preventing sales of alcohol to persons under the legal age;
- The Board encourages the use of a refusals register where all refusals of service are recorded;
- The operation of a "no ID, no sale" scheme;
- Training in respect of under age sales.

#### 6. **OVERPROVISION**

**6.1** The Licensing Board must include a statement within their Policy as to the extent to which it considers there is overprovision of licensed premises or licensed premises of a particular description in any locality within the Board's area.

This duty will not come into force, however, until September 2009. This recognises that the task of assessing the capacity of licensed premises in a Board's area is significant and Boards will need time to assess the number and capacity of licensed premises, thus enabling a more accurate assessment of licensed premises to be made.

The Board will issue and consult upon a draft statement in relation to overprovision in due course.

Separate to this duty, a ground of refusal of a premises licence application is overprovision of licensed premises or licensed premises of a particular description in the locality. It should be noted, however, that the Licensing Board is not entitled to refuse a premises licence application on the ground where the application relates to premises in respect of which a licence or certificate of registration is in force under the Licensing (Scotland) Act 1976 and the premises licence application is substantially the same (regarding size, capacity and general nature of the premises, and entertainment on the premises and licensed hours). In all other cases, the Licensing Board can consider overprovision as a ground of refusal.

## 7. CAPACITY OF PREMISES

For the purposes of the overprovision assessment, the operating capacity of licensed premises will be particularly important. The definition of operating capacity for on-sales and off-sales is set out in the 2005 Act -

**Off-Sales** 

- The amount of space given over to the display of alcohol for sale.

**On-Sales** 

- The maximum number of customers who can be accommodated in the premises at any one time.

The prescribed form of the operating plan requires an applicant to specify the proposed capacity of the premises. In addition, the Board considered it is essential for licence holders to have an accurate knowledge of the capacity of their premises. The Board expects that licence holders will have suitable arrangements in place to monitor the number of persons present at any point.

### 8. LICENSING HOURS

Whilst each application will be considered on its merits, the following sets out the Board's policy on licensing hours. Applications for hours at times outwith the Board's policy will require to demonstrate that the additional requested hours are appropriate in the circumstances.

#### 8.1 Off-Sale Premises

The licensing hours for the sale of alcohol for consumption off the premises (off-sales hours) are 10 am to 10 pm each day. The Board has no discretion to permit licensed hours outwith these times. In determining applications and licensed hours within these times, the Board will have particular regard to the promotion of licensing objectives.

#### 8.2 **On-Sale Premises**

For applications relating to premises licences including extensions of hours, the licensed hours for the sale of alcohol for consumption on the premises shall generally be no earlier than 11 am. Applicants need to demonstrate a clear operational need for opening prior to 11.00am.

Licensed hours for on-sales premises in particular can have an impact not only within the individual premises but also within the locality in which the premises are situated. Taking into account the five licensing objectives, the presumption against 24 hour drinking and the guidance for Licensing Boards and Local Authorities issued by the Scottish Executive and that mandatory conditions specified by Regulation apply to those premises opening after 1 am, the Board considers the following to be appropriate for the terminal hour beyond which alcohol must not be sold on the premises or parts of the premises :-

Sunday to Thursday	12 midnight
Friday & Saturday	1 am

Premises that wish to remain open beyond the foregoing terminal hours must justify the need for late hours and demonstrate measures that promote the licensing objectives.

- **8.3** Applicants should be aware that premises are expected to remain open for the licensed hours they apply for and which are granted by the Board. In determining applications where more than one activity takes place in the premises, the Board will have regard to when the activities take place and the principal activity taking place. The Board may impose further conditions to ensure other activities do not take place or remain ancillary to the principal activity for those licensed hours.
- **8.4** Premises operating as hotels should note that if they wish to serve alcohol to residents beyond the ordinary licensed hours, they must specify the hours during which they wish to do so in their operating plan.
- **8.5** The Board is aware that there is a strong view against allowing later opening of licensed premises particularly in mixed residential and commercial neighbourhoods. In this regard operating plans must consider the impact their patrons may have after leaving their premises:-
  - the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance, public health and children;
  - the proposed hours when any music, including incidental music will be played;
  - the hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises;
  - the existing hours of licensable activities and the past operation of the premises if any;
  - the capacity of the premises;
  - the type of use, recognising that premises which sell alcohol, play music for dancing, provide late night refreshment or takeaway food, are more likely to be associated with crime and disorder and public nuisance than restaurants, cinemas or other performance venues;

- the hours at which noise may occur and the disturbance of nearby residents rest, relaxation and sleep.
- **8.6** Restricted licensing hours may be appropriate in cases where licensed premises are situated in the vicinity of residential property or where the trading hours of the premises and competing businesses in the vicinity are likely to lead to additional public nuisance, disorder or anti-social behaviour and where licensed premises dictate, including promotion of the licensing objectives.

#### 8.7 Extended Hours Applications

It should normally be possible for applicants for premises licences to anticipate special occasions which occur regularly each year such as major local events. In this regard, seasonal events such as Christmas should be accounted for within operating plans. It is recognised, however, that events can arise from time to time which could not be anticipated.

Upon submission of an application, the Board may extend the licensed hours in respect of premises by such period as it considers appropriate. The Board will normally only do so in connection with -

- (i) a special event or occasion to be catered for on the premises, or
- (ii) a special event of local or national significance.

The grant of an extension of licensed hours can only last for one month.

Where the hours sought fall outwith the on-sales hours specified above, the applicant will have to demonstrate the hours requested are appropriate in the circumstances. The applicant should provide to the Board sufficient information to enable a decision to be made. This will include :-

- (a) hours sought;
- (b) the description of the special event or occasion;
- (c) what activities are proposed to take place during the hours sought;
- (d) when each activity will take place;
- (e) why the event or occasion is considered to be special, and
- (f) why the event or occasion cannot take place within the on-sales hours specified above.

### 9. OCCASIONAL LICENCES

- **9.1** It is possible to make an application for an occasional licence authorising the sale of alcohol on premises which are not licensed premises. This may be made by :-
  - (i) the holder of a premises licence;
  - (ii) the holder of a personal licence;
  - (iii) a representative of any voluntary organisation.

An occasional licence can only last up to a maximum of 14 days.

- **9.2** The holders of premises or personal licences may make unlimited applications. However, there are restrictions on the number of applications a voluntary organisation can make. In any twelve month period, the Board may not issue more than four licences each lasting four days or more, and not more than twelve licences each lasting less than four days; and during that period the total number of days on which occasional licences have effect must not exceed fifty-six.
- **9.3** To allow time to consult with the Police and other interested parties, applications should be submitted as far in advance of the event as possible. The Act specifies that an application must be lodged no later than 14 days before the event is due to take place. Applicants should also be aware that they may also require a public entertainment or late hours catering licence issued by Argyll and Bute Council in terms of the Civic Government (Scotland) Act 1982.
- **9.4** The Board considers that activities such as dances, discos and dinner dances, wedding receptions and parties where a disco or band is provided are generally acceptable for the granting of an occasional licence. Darts, domino or pool competitions, karaoke evenings, or private parties where there is no significant entertainment are not considered acceptable activities. Where live entertainment is not an integral part of the function then this would also not be acceptable eg. background piano music.

The Board considers the commencement of the sale of alcohol should normally be no earlier than 11 am. For the terminal hour beyond which alcohol must not be sold on the premises, the Board considers the following to be appropriate.

Where there is no specific entertainment -

Monday, Tuesday, Wednesday	11 pm
Thursday, Friday and Saturday	12 midnight
Sunday	11 pm
Where there is specific entertainment –	
Monday, Tuesday, Wednesday	11 pm
Thursday, Friday and Saturday	1 am
Sunday	12 midnight

- **9.5** Applications for licensed hours outwith the Board's policy will require to demonstrate that the additional requested hours are appropriate in the circumstances.
- **9.6** The Act and Regulations set out mandatory conditions and the Board will also consider on an individual basis whether it is necessary to impose additional conditions to promote one or more of the licensing objectives and/or this Policy Statement.
- **9.7** The Board is aware that the 2005 Act does not require the office-bearers of voluntary organisations who apply for occasional licences to obtain an appropriate training qualification. The Board recognises, however, that such persons are in charge of events where alcohol is being dispensed. Having regard to the licensing objectives, the Board wishes to give consideration to making it a condition that such persons undertake some form of limited training (possibly provided by Licensing Standards Officers). It is recognised that this would require to be implemented over a period of time.

#### **10.** MANDATORY CONDITIONS

- **10.1** The 2005 Act recognises that Licensing Boards must have the flexibility to deal with local circumstances but this must be balanced with a clear and effective national framework within which Boards must operate. Accordingly, there is a requirement that all premises licences issued will be subject to certain mandatory conditions which are set out in Schedule 3 of the Act. These conditions include the following :-
  - No alcohol is to be sold on the premises where
    - there is no premises manager for the premises;
    - the premises manager does not hold a personal licence or it has been suspended;
    - the licensing qualification held by the premises manager is not appropriate.
  - Every sale of alcohol made on the premises must be authorised (whether generally or specifically) by the premises manager or another personal licence holder
  - All staff who sell alcohol must have suitable training. This must cover an agreed syllabus which includes basic licensing law, alcohol and the environment in licensed premises. Training can be delivered by a personal licence holder. The training must be recorded showing dates and staff signatures as well as a copy of all training materials used. Alternatively staff can undertake a formal training qualification to gain a recognised training certificate.

- Pricing of Alcohol
  - variation of prices (the price of alcohol cannot be varied within 72 hours, starting at the start of the day);
  - an irresponsible drinks promotions must not be carried on or in connection with the premises. This will include promotions aimed at persons under 18, supply of free alcoholic drinks (eg. buy 1 get 1 free), supply of unlimited amounts of alcohol for a fixed price, rewarding or encouraging patrons to drink alcohol quickly or being offered as a prize (unless in a sealed container and consumed off the premises);
- Water fit for drinking must be provided free of charge on request.
- Any premises which operate after 1 am on any occasion must have a person trained to the satisfaction of the Licensing Board in administering first aid <u>on</u> the premises from 1 am until the premises close.

#### **10.2** Mandatory Conditions – Certain Premises

There are certain conditions which must be imposed in respect of premises operating after 1 am and which have a capacity of at least 250 people and which -

- (a) will regularly provide at any time in the period between 1 am and 5 am -
  - (i) live or recorded music with a decibel level exceeding 85 dB;
  - (ii) facilities for dancing, or
  - (iii) adult entertainment, or
- (b) when fully occupied are likely to have more customers standing than seated.

The conditions to be imposed are :-

- (1) There must be a personal licence holder present on the premises from 1 am until the premises close.
- (2) There must be written policies in place in relation to the evacuation of the premises and the prevention of the misuse of drugs on the premises.
- (3) A CCTV system must be installed on the premises.
- (4) There must be persons responsible for checking on the safety and wellbeing of persons using any toilet facilities on the premises, and
- (5) A licensed door steward must be positioned at every entrance to the premises, from 1 am until the premises close.

#### 11. **DISCRETIONARY CONDITIONS**

The Board can also impose such other conditions as they consider necessary or expedient to promote the licensing objectives or to give effect to the provisions of this Policy Statement. The decision whether to impose a condition will be made on an objective basis, taking account of any representations and any other relevant information available to the Board.

#### 12. PUBLIC AWARENESS MATERIALS – SAFE LIMITS AND DRINK-DRIVING

Licensees are encouraged to use materials such as posters, beer mats etc which promote moderate consumption of alcohol along with awareness of units of alcohol and the recommended guidelines – eg, a wine list would state how many units in a small, large glass and bottle and relate that to the daily/weekly recommended limits. Most of these materials are available from health boards and connected associations free of charge. Drink-driving can have a catastrophic effect on families and licensed establishments can play a part in prevention by displaying anti drink-driving materials, supplying reasonably priced soft drinks, promoting awareness of campaigns such as designated driver schemes and offering free soft drinks to designated drivers.

### **13.** ACCESS BY CHILDREN TO LICENSED PREMISES

Licensees must include within an operating plan consideration as to whether the premises are suitable for children. If children are to be admitted adequate standards need to be in place to ensure the venue is a suitable environment for children.

Premises which wish to accommodate families with children require to ensure the environment is safe and suitable. The Board would expect an applicant to demonstrate an understanding of the additional responsibilities placed on them when children are on the premises and to demonstrate that suitable and sufficient measures are in place to protect children from harm.

The Board will not normally grant a premises licence or occasional licence where children could have unsupervised access to pool tables, darts boards or gaming machines. The parts of the premises to which children and young persons are allowed entry will require to have a suitable character and atmosphere. Premises or parts of premises which are very small and enclosed are unlikely to be able to provide an appropriate environment. In addition, premises which have very few facilities are unlikely to comply with the Board's requirements.

The Board will impose conditions on a premises licence or in granting an occasional licence where children are to be allowed entry as follows :-

- safe high chairs should be available;
- provision shall be made for heating children's food at no extra cost;
- safe and clean nappy-changing facilities must be provided with a separate container for the disposal of soiled nappies;
- all heating sources should be adequately protected;
- all electrical sockets shall be covered;
- a menu shall be available either with a children's selection or indicating that half portions are available for children.

#### 14. OFF-SALES PREMISES

In respect of premises which sell alcohol for consumption off the premises, it will be a condition that displays of alcohol on those premises is confined to a single area. The applicant must show the alcohol display in the layout plan and it will then be for the Licensing Board and the applicant to agree on the defined area. The only exception to the foregoing is that the Board may agree to alcohol being displayed in other areas provided they are inaccessible to the public – eg. behind the counter, locked display cabinet.

In relation to opening hours of such premises, the Board may impose a terminal hour prior to the 10 pm limit defined in the Act. Each case will be taken on its merits but the Board is concerned to ensure that the licensing objectives relating to crime, children, public health and public nuisance, in particular, are promoted in this area and will consider carefully whether later opening hours can be justified.

### **15. OUTSIDE SEATING AREAS**

Where applicants propose to provide outside seating, tables and other facilities in any outdoor area (covered or otherwise) regard should be made to the need to ensure that the use of such areas will not cause disturbance or nuisance to the occupiers of premises in the vicinity.

The Board expects an operating plan to include or exclude the use of an outside seating area. If included, effective management controls, supervision and other measures to ensure that the use of the area by patrons does not have a negative impact on the vicinity will be considered and incorporated within the plan. This will include clear delineation of the area by way of a wall or other permanent structure. Conditions as determined by the Board relating to the specific circumstances of the premises will be attached to any grant, this may include the exclusion of the use of glassware within the area after a specified time each evening.

#### 16. PROCEDURES THE BOARD HAS DEVELOPED FOR HANDLING APPLICATIONS, OBJECTIONS, HEARINGS

The Board must give notice of a premises licence application to -

- (a) each person defined to be a neighbour;
- (b) any Community Council within whose area the premises are situated;
- (c) Argyll and Bute Council;
- (d) the Fire and Police authorities.

Any person may submit an objection or representation to the Board. The objection must relate to one of the five licensing objectives and relate to specific premises. An objection lodged on the general basis of opposing the use of alcohol or to licensed hours on a Sunday will be considered to be frivolous and will be rejected without consideration.

The Board has developed a leaflet entitled "How to object to a liquor licence application" and this is available free of charge from the Clerk's office or it can be downloaded from the Licensing Board's pages on the website maintained by Argyll and Bute Council.

When considering an application for premises which have been previously licensed or in any review of an existing licence, the Board will take into account any relevant evidence, especially the impact on local residents and businesses and will also look at the measures proposed by the applicant to mitigate any adverse impact.

### **17.** ATTEMPTS TO INFLUENCE BOARD MEMBERS

It is an offence for an applicant to attempt to influence a member of the Board. If this situation arises the Board Member will immediately report the matter to the Clerk to the Board. This will include approaches from a third party on behalf of an applicant.

The Clerk will in turn notify the Procurator Fiscal and if proceedings are brought for the offence the Board is unable to determine the application until after the proceedings are concluded and if the applicant is convicted of the offence, the Board may refuse to consider the application.

#### **18.** LICENSING REGISTER

The Board's Clerk will maintain a Register which contains information in relation to the premises, personal and occasional licences processed which will include a decision outcome in relation to each application.

The Register is available for perusal by members of the public during normal working hours at the Clerk's office, Kilmory, Lochgilphead.

### **19.** LOCAL LICENSING FORUM

The Board recognises the importance of the establishment of the Local Licensing Forum in Argyll and Bute and will endeavour to work closely with it. The Board will

- (i) take account of the advice or recommendations made by the Forum;
- (ii) where after consideration the Board decides not to follow the advice or recommendations made by the Forum, reasons for the decision will be given to the Forum;
- (iii) provide the Forum with any relevant statistical information provided it is easily available within the Clerk's office;
- (iv) meet with the Forum at least once per calendar year

#### **20.** MEMBERS CLUBS

**20.1** Members clubs are currently licensed by a certificate of registration granted by the Sheriff. With some exceptions, these clubs will be regulated under the Act and a premises licence will be required to authorise the sale of alcohol on the premises.

Regulations specifying what clubs are to be exempt or partly exempt from the provisions of the Act have yet to be issued by the Scottish Government.

**20.2** Members clubs are non-profit-making with a constitution and limited access to members of the public. Each club in submitting an application for a premises licence should submit a copy of its current constitution.

The Board expects clubs to reflect certain operational requirements in their constitution and may impose conditions on a premises licence to that effect on the following matters (though not limited to) :-

- that the business and affairs of the club shall be under the management of a committee or governing body who shall be elected for not less than one year by a general body of members;
- that the committee or governing body shall hold periodic elections and meetings;
- that correct accounts and books shall be kept showing the financial affairs and intromissions of the club;
- that no member of the committee or governing body and no manager or staff employed in the club shall have any personal interest in the sale of alcoholic liquor in the premises or in the profits arising from;
- that there shall be a definable subscription payable in advance by members of the club;
- that no persons shall be allowed to become honorary or temporary members of the club or be relieved of the payment of a regular entrance fee or subscription, except those possessing certain qualifications defined in the constitution;
- that a maximum of 3 visitors per member shall be permitted in the club premises provided they are signed into the club by that member into a book kept for that purpose by the club;

Clubs must keep their constitutions updated and, when revised, submit a copy of the revised constitution to the Clerk's office. Clubs must also ensure their constitution, accounts and entry book are available for inspection by a Licensing Standards Officer and officers of the Police authority at all reasonable times.

## 21. EXCLUDED PREMISES – GARAGES

**21.1** The Act stipulates that certain premises are excluded from authorising the sale or supply of alcohol. This includes motorway service stations and premises or parts of premises used as a garage. Premises are used as a garage if they are used for one or more of the following :-

- (a) the retailing of petrol;
- (b) the retailing of diesel;
- (c) the sale of motor vehicles; and
- (d) the maintenance of motor vehicles
- **21.2** Notwithstanding the foregoing, however, if a premises (or parts of a premises) are used as a garage they will be able to apply for an alcohol licence if the local community is (or is likely to become) reliant to a significant extent on the premises as a principal source of either fuel or groceries. The effect of this exemption is not limited to rural areas, as there may be instances in urban or other areas where the community is reliant on the premises as their local shop.
- **21.3** In determining an application for such a premises licence, the Licensing Board expects the applicant to provide sufficient information to enable the Board to consider :-
  - (i) the locality in which the premises are situated,
  - (ii) what other sources of (a) fuel and/or (b) groceries are in that locality, and
  - (iii) the extent to which persons resident in that locality are, or are likely to become, reliant on the premises as the principal source of (a) fuel, or (b) groceries.
- 21.4 Factors the Licensing Board may consider include :-
  - the number of, and distance to other licensed premises
  - the number of premises selling fuel or groceries in the locality;
  - the distance to the nearest other premises selling fuel or groceries;
  - the opening hours of other premises selling fuel or groceries in the locality;
  - the number and/or percentage of persons resident in the locality who are, or are likely to become, reliant on the premises, and
  - to what extent, as the principal source of (a) fuel or (b) groceries, with particular reference to weekly groceries rather than convenience goods.
- **21.5** The Board will have regard to the five licensing objectives when determining such applications and in determining what, if any, conditions it may impose eg, it may be considered appropriate to restrict the display of alcohol to a particular area within the premises.

#### 22. LICENSING STANDARDS OFFICERS

- 22.1 Licensing Standards Officers will be employed by Argyll and Bute Council and will have the functions set out in the Act. Their role will be three-fold guidance, mediation and compliance. They will also be a member of the Local Licensing Forum for the Argyll and Bute area.
- **22.2** Licensing Standards Officers will work with the public, the Council's Partners, ABADAT and the business community in seeking to promote the five licensing objectives and ensuring compliance with the law.

At the time of drafting this Policy, the matter of the number of Officers to be employed is still under consideration.

### 23. **DUPLICATION**

**23.1** The Board is committed to avoiding duplication with other regulatory regimes so far as possible, such as Health and Safety at Work and Fire Safety.

## 24. **RELATIONSHIP WITH OTHER STRATEGIES**

**24.1** The Board will endeavour to secure proper integration with local crime prevention, community safety, health, planning, transport, tourism, race equality and cultural strategies.

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# Agenda Item 4

#### Number of Visits To Licensed Premises LB Sub Division April 2009 to June 2010

	Apr10	May 10	Jun 10	Total
OBAN	132	269	243	644
MAKI	474	583	509	1566
COWAL	239	172	331	742
ROAD POLICING	55	49	51	155
TOTAL	900	1073	1134	3107

Total Number of visits over the 3 month period = 3107

## Summary of Storm Incidents April 2010

	Public Drunkenness	Outwith Lic Hours Sect.62	Noise Comp Inside	Noise Complaint Outside	Disturb Outside Violent	Disturb Inside Violent	Drunkenness & Disorderly Conduct	Assist Remove Patron	Underage Drinking	In Extended Hours	Drugs in Licensed Premises	Arrests
OBAN		1	1	1	3	3	1	2				1
LORN						1						
ISLE			1		1							
<b>C'TOWN</b>				1	2	5	2					5
KINTYRE												
ISLAY												
MID			1			1	1					4
ARGYLL												
DUNOON	1								1			
COWAL				1								
<b>R'SAY</b>			1	2				1				
TOTAL	1	1	4	5	6	10	4	3	1			10

## Summary of Storm Incidents MAY 2010

	Public Drunkenness	Outwith Lic Hours Sect.62	Noise Comp Inside	Noise Comp Outside	Disturb Outside Violent	Disturb Inside Violent	Drunkenness & Disorderly Conduct	Assist Remove Patrons	Underage Drinking	In extended Hours	Drugs in Licensed Premises	arrests
Oban				5	1	2	3		1			5
Lorn						1					1	
Isles						1		1				2
C'town				1		1	1					P
Kintyre												ag
Islay							1					Ð
Mid Argyll				2	2	2	1	1				3 00
												<b>U</b>
Dunoon			1	1		3		2			2	2
Cowal						2		1				1
<b>R'say</b>				1	1	2			1			1
TOTAL			1	10	4	14	6	5	2		3	14
Helensburgh												
Gare'head												
TOTAL												

## Summary of Storm Incidents June 2010

	Public Drunkenness	Outwith Lic Hours Sect.62	Noise Comp Inside		Disturb Outside Violent	Disturb Inside Violent	Drunkenness & Disorderly Conduct	Assist Remove Patrons	Underage Drinking	In extended Hours	Drugs in licensed premises	arrests
Oban	1			5	3	6	2		1			1
Lorn												
Isles			1				1					
C'town Kintyre					1	4						1 Pag
Islay						1						1 <u>0</u> 0
Mid Argyll				1	1	2	1					2 4
Dunoon	2				3	4	3	1				3
Cowal												
<b>R'say</b>			1	1		4		3				2
TOTAL	3		2	7	8	21	7	4	1			10
Helensburgh												
Garelochhead												
TOTAL												

Title of Item	Name of Officer or organisation	Date of Meeting	Action required	Notes
Servewise Training	LLF		Agreed to delay until new Members in place	2010 Training Materials now available to borrow.
Draft Statement on Overprovision	Licensing Board	Discussed Joint Meeting 17 Nov 09	Clerk to provide draft statement for comment following consideration by L.B	Report on overprovision to be provided to meeting on 13 July 2010
National Outcomes for LLF		Discussed October 09	Await National Outcomes	Person from NHS appointed to review
Promotion of LLF	Council	Discussed Joint Meeting Nov 09	Arrange with New Communications Manager	New Communication Manager in post – discussion with Chair to be set up
Items for Discussion with Licensing Board		Discussed 8 October 2009	Agreed to ask the Board to take a view on the Forums suggestion that there be a low set fee for all off-sales licences in terms of the new Act with an additional charged levied in respect of annual turnover.	Fees being reviewed presently
Duty to Trade	LLF	27 January 2010	To be discussed at next meeting once information obtained on court case.	Case withdrawn – any further information to be brought to the attending of the LLF

Offsales Licenses for sale of Gifts	LLF	27 January 2010	For discussion at future meeting	Discussed at meeting on 28 April 2010 - Licensing Board to review annual fees – currently set at maximum. To be brought back to a future meeting once fees have been reviewed.
Review of Argyll and Bute Licensing Board Policy Statement	Licensing Board	28 April 2010	LLF to provide comments to Board by end of July. Workshop to be set up to discuss.	Item is on Agenda for Discussion
Policing of Licensed Clubs	LLF	28 April 2010	Inspector Wallace to raise issue with Command Structure and report back.	





Dr Evelyn Gillan is the newly appointed Chief Executive of Alcohol Focus Scotland (AFS), Scotland's national alcohol charity. Prior to joining AFS, Evelyn was the Director of SHAAP (Scottish Health Action on Alcohol Problems), an advocacy group established by the Scottish Medical Royal Colleges and Faculties. She is the co-author of two recent alcohol policy reports -Untold Damage (2009) and Alcohol, Price, Policy and Public Health (2007). Before joining SHAAP, Evelyn was Head of Public Affairs at the Royal College of Nursing (Scotland), and prior to that, Co-Director of the Zero Tolerance Charitable Trust.